

The Rooney Checklist

Are you currently looking for a landscaping company? If so, this checklist should be of great help. You can print this out and keep it as a measuring stick when comparing Rooney to other companies.

Landscaping/Lawn Mowing

ROONEY	DESCRIPTION
	25 years in business: Family owned
\checkmark	A live person you can speak with between 8am-7pm In Season
V	No surprise pricing - Our lawn maintenance agreements provide a fixed price for lawn mowing and a detailed list of lawn services to be provided so you know what you are getting for your hard-earned dollars. Click Here
V	The Great Neighbors Referral Program that can save you and your neighbors as much as 21% off your weekly lawn mowing price.
\checkmark	The Great Next Door Neighbors Referral Program: REFER a next door neighbor, a neighbor across the street or a backyard neighbor to sign up with Rooney. If you qualify, Rooney mows each lawn for only \$19.95.
	The mobile number of your lawn maintenance supervisor for emergency issues.
V	A special email address for after hour's lawn mowing - lawn maintenance issues. We address these issues by 10 AM the next day, at the latest.
\checkmark	A monthly "how are we doing" survey to insure that our lawn service is living up to your expectationsconsistently.

<u>www.rooney.com</u> | 847-577-0246 | clarucci@rooneylandscape.com

\	Before each weekly committee meeting, Rooney reads their Values, Purpose, Goals & Operating Principles Document. to ensure their vision is kept with all lawn mowing and lawn maintenance customers.
V	We provide expert evaluation and lawn advice on any issues we notice regarding your property, for example: drainage issues, dead or dying plants, sparse grass areas and more.
\	All of our foreman have a minimum of 10 years in the landscape industry. They have the experience to deliver the consistent results you expect. We maintain crews all year long so we can provide service for your winter needs as well as your warm weather needs. This consistency of employment allows us to hire the most highly skilled individuals in our industry.
\checkmark	Our employees are not allowed to smoke on your property.
	A strict written policy prohibiting the use of drugs or alcohol by our crews.
	We have a written code of conduct and we train all of our employees to close gates and exercise care when operating equipment around people and pets.
	Crews are uniformed and required to provide I-9 documentation to insure they are legally able to work in the US.

Hardscapes



We use a compactor that most do not. It delivers 7,870 lbs of centrifugal force whereas the majority only use a machine that provides 3,375 lbs of centrifugal force. That means, our base is compacted over 2 times greater than our so called competitors. This is necessary for harsh Chicago winters.

	We compact our base in 2 inch lifts which gives our foundation the necessary engineering to endure harsh Chicago winters. (Example: for a standard sidewalk/patio application we will compact the entire surface-area 3 timesdo other landscapers do this? Most likely the answer is no.)
V	Our miter cuts are uniform to provide a perfect looking, flowing and "true" radius as if it were manufactured.
	We guarantee all paver work for as long as we are in business.

Bed Preparation

	We remove all clay based soil
	We remove all debris (roots, rocks, etc.)
	Install soil amendments comprised of leaf-mulch, manure, and mushroom compost
	We till the soil amendments along with your existing soil which provides a harmonious plant medium which allows plants to thrive for years to come.
	Bed area is properly drained before work is done
V	When preparing beds along foundations, we pitch all water away from structure and we do not exceed the height of the foundation. This is crucial because most water issues in your home are due to grade-settling around your foundation.
	We install state of the art drown spout drain tile systems to ensure roof water is directed away from the house and planting beds.
	Rooney will only use top quality plants, trees and shrubs. We are pickier then our customers. If you don't believe us, ask our nurseries

Landscape Design Crew



We never have anyone from our lawn crew install landscaping. We have trained landscaping professionals working on your project.



We provide professional 2D blueprints drawn by an expert landscape designer and yours to keep. This working drawing is the "road map" that sets scope and is essential to guarantee that what was discussed is then implemented.



Your landscaping job is assigned a landscape project manager to oversee the project. This give the homeowner a single "point of contact" so no communication is lost.